

# PAC-MAN45 Heritage Adventures FAQ

## Gameplay

1. How do I play the game?

Click "Start" on the weekly challenge from the home page. The game begins automatically after "Ready" disappears.

On mobile and tablets, swipe to control PAC-MAN's direction.

On laptops and desktops, use the arrow keys.

2. How do I earn tokens?

Earn tokens by:

- Answering mini quizzes correctly
- Learning about heritage elements featured in the mazes

3. What happens when I run out of lives?

When you run out of lives, the game ends. However, each token you earn gives you 3 additional lives. Tokens are automatically converted into lives when needed.

4. How many stages are there?

Each weekly challenge has 3 stages. There are 3 weekly challenges.

5. Can I replay completed levels?

Yes! You can replay weekly challenges as many times as you like. Each completed game gives you one entry into both the Weekly and Grand Draws.

Note: You can only win the Weekly Draw once per week.

## Quiz & Content

6. What happens if I get a quiz question wrong?

If you answer a quiz question incorrectly, you won't earn a token. However, you can still earn tokens by learning about the heritage elements featured in the game after completing each stage.

7. How many questions are there per stage?

There is 1 quiz question per stage, with a total of 2 questions per weekly challenge.

8. Can I skip the quiz questions?

Yes, you can skip quiz questions.

9. Where can I learn more about the heritage elements?

After each quiz, you can click on the featured heritage elements to learn more about them.

## Weekly Challenges

10. How long does each weekly challenge run?

Each challenge runs for one week:

- Week 1: 12 - 18 May
- Week 2: 19 - 25 May
- Week 3: 26 May - 1 June

11. Can I play previous weeks' challenges?

Yes, all challenges will be available for replay after the campaign ends on 1 June.

12. Do I need to complete all weeks to qualify for the Grand Draw?

No, you can qualify for the Grand Draw by completing any weekly challenge. Each completed game gives you one entry.

## Prizes & Draws

13. How do I qualify for the Weekly and Grand Draws?

Complete weekly challenges to receive a unique code. Submit this code through the lucky draw form to enter both the Weekly and Grand draws. Each completed game gives you a new entry opportunity.

14. What prizes can I win?

• Weekly Draw:

\$50 CapitaLand vouchers and PAC-MAN45 Heritage Adventures Limited Edition Pickleball Set (*2x Paddles with Cover + 3x Balls*) per winner

• Grand Draw:

1st Prize: \$500 CapitaLand vouchers, PAC-MAN45 Heritage Adventures Limited Edition Pickleball Set (*2x Paddles with Cover + 3x Balls*), and PAC-MAN Power Pair Gift Set (*2x PowerA Protection Cases for Nintendo Switch – PAC-MAN Retro Arcade, 2x T-shirts, and Keychains*).

2nd Prize: \$400 CapitaLand vouchers, PAC-MAN45 Heritage Adventures Limited Edition Pickleball Set (*2x Paddles with Cover + 3x Balls*) and PAC-MAN Power Pair Gift Set (*2x PowerA Protection Cases for Nintendo Switch – PAC-MAN Retro Arcade, 2x T-shirts, and Keychains*).

3rd Prize: \$300 CapitaLand vouchers, PAC-MAN45 Heritage Adventures Limited Edition Pickleball Set (*2x Paddles with Cover + 3x Balls*) and PAC-MAN Power Pair Gift Set (*2x PowerA Protection Cases for Nintendo Switch – PAC-MAN Retro Arcade, 2x T-shirts, and Keychains*).

15. How will I know if I have won?

All winners (Weekly and Grand Draws) will be notified via email.

16. How do I claim my prize?

Voucher codes will be sent to the email address you provided in the lucky draw form. PAC-MAN merchandise won as part of the draws may be redeemed from our event partner, AP Media Pte Ltd at 39 Ubi Road 1 #04-01 World Publication Building Singapore 408695. More information will be provided in the winner notification email.

### **Game Access**

17. Which browsers/devices are supported?

The game works best on Chrome and Safari browsers. For optimal experience, ensure your browser is updated to the latest version.

18. Do I need to create an account to play?

No, you can play immediately without creating an account.

19. Is the game free to play?

Yes, the game is completely free to play.

20. Can I play on mobile devices?

Yes, the game is fully supported on mobile devices and tablets.

21. I am unable to play the game after clicking on social media ads. How do I play the game?

Please open the game link directly in Chrome or Safari browsers for the best experience.

### **Technical Issues**

22. Who do I contact for technical support?

Please contact us at [digimuse@nhb.gov.sg](mailto:digimuse@nhb.gov.sg)